

NETGEAR® News Release

NETGEAR GearHead Services Provide Affordable, 24x7 Technical Support Service to Help Consumers Resolve PC-Related Problems

New One-Stop Technical Support Service Provides Remote Support for Computers, Peripherals, Software, and Other Computer-Related Products

Bracknell, UK. – November 18, 2008 – NETGEAR®, Inc. (NASDAQGM: NTGR), a worldwide provider of technologically innovative, branded networking solutions, today announced the launch of NETGEAR GearHead Services, a comprehensive, affordable 24x7 remote technical support service that provides consumers in the U.S. with a one-stop resource for troubleshooting and resolving many of the most common computer-related problems in the home. One of the first of such comprehensive services from a consumer electronics vendor, the GearHead program is designed to ensure the best possible home networking experience for consumers that want to make the Internet their primary communications and entertainment platform for the Digital Home.

NETGEAR's GearHead Services provide 24x7 PC and network support on both a subscription and pay-per-incident basis. SupportPak 6 and SupportPak 12 provide six or twelve months of unlimited 24x7 phone-based technical support to help consumers resolve a variety of issues related to computer hardware, home networking, Windows operating systems, Microsoft Office applications, and antivirus and antispyware programs. NETGEAR also offers two pay-per-incident services including the Internet Access Service, which helps consumers to troubleshoot and correct hardware- or software-based Internet access problems, and the PC Tune Up Service, which steps consumers through the process of eliminating unnecessary files, adware and unused programs to optimise performance of the PC. Interested parties can find out more here: <http://gearhead.netgear.com>

"While NETGEAR has always been dedicated to delivering the best possible end-user experience across our broad line of wired and wireless networking products and networked devices, getting all of the hardware and software components of a computer system to communicate and work together can be complicated and frustrating," stated Winston Sze, Senior Service Product Manager at NETGEAR. "Consumers don't care whether their computer problem is hardware or software related - they simply want the problem resolved as quickly as possible. Our new GearHead Services eliminate the frustrating exercise of having to speak with the tech support groups for a variety of different vendors by providing U.S. consumers with 24x7 access to an affordable one-stop technical support hotline that will help them troubleshoot and repair almost any computer-related issue."

One of the most important aspects of the GearHead program is its vendor neutrality and focus on solving problems unrelated to NETGEAR products. The GearHead SupportPaks provide hardware support for desktop and notebook PCs, wired and wireless routers, modems, printers, scanners, fax machines, USB PC devices, home networking devices, and sound cards. In addition, technical support is provided for software-related issues with Windows operating systems (2000, XP or higher), Microsoft Word, Excel, PowerPoint, and Outlook, and Adobe Acrobat, in addition to anti-virus and anti-spyware software from McAfee, Norton, AVG, eTrust, and BitDefender. The GearHead SupportPak 6 and SupportPak 12 provide six or 12 months of unlimited technical support for only \$65.95 USD and \$89.95 USD, respectively.

The pay-per-incident services provided by NETGEAR GearHead includes the Internet Access Service, which provides up to 30 minutes of remote technical support for customers experiencing problems with accessing the Internet. The GearHead PC Tune Up Service helps customers eliminate unnecessary files, adware and unused programs to improve their PC's performance. The Internet Access and PC Tune Up Services are priced at \$36.50 per incident, and \$49.50, respectively.

About NETGEAR, Inc.

NETGEAR (NASDAQGM: NTGR) designs innovative, branded technology solutions that address the specific networking, storage, and security needs of small- to medium-sized businesses and home users. The company offers an end-to-end networking product portfolio to enable users to share Internet access, peripherals, files, multimedia content, and applications among multiple computers and other Internet-enabled devices. Products are built on a variety of proven technologies such as wireless, Ethernet and powerline, with a focus on reliability and ease-of-use. NETGEAR products are sold in over 29,000 retail locations around the globe, and via more than 41,000 value-added resellers. The company's headquarters are in San Jose, Calif., with additional offices in 19 countries. NETGEAR is an ENERGY STAR® partner. More information is available by visiting www.netgear.co.uk.

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Safe Harbor Statement under the Private Securities Litigation Reform Act of 1995 for NETGEAR, Inc.:

This press release contains forward-looking statements within the meaning of the U.S. Private Securities Litigation Reform Act of 1995. Specifically, statements concerning the expected performance characteristics, specifications, market acceptance, market growth, specific uses, user feedback and market position of NETGEAR's products and technology are forward-looking statements within the meaning of the Safe Harbor. These statements are based on management's current expectations and are subject to certain risks and uncertainties, including, without limitation, the following: the actual price, performance and ease of use of NETGEAR's products may not meet the price, performance and ease of use requirements of customers; product performance may be adversely affected by real world operating conditions; failure of products may under certain circumstances cause permanent loss of end user data new viruses or Internet threats may develop that challenge the effectiveness of security features in NETGEAR's products; the ability of NETGEAR to market and sell its products and technology; the impact and pricing of competing products; and the introduction of alternative technological solutions. Further information on potential risk factors that could affect NETGEAR and its business are detailed in the Company's periodic filings with the Securities and Exchange Commission, including, but not limited to, those risks and uncertainties listed in the section entitled "Part II - Item 1A. Risk Factors," pages 31 through 44, in the Company's Quarterly Report on Form 10-Q for the fiscal quarter ended September 28, 2008, filed with the Securities and Exchange Commission on November 7, 2008. NETGEAR undertakes no obligation to release publicly any revisions to any forward-looking statements contained herein to reflect events or circumstances after the date hereof or to reflect the occurrence of unanticipated events.

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